

Carter County Bank's Advanced Authentication

Quick Reference Guide for Existing Home Banking Users

Login to Online Banking

Welcome to the Online Banking system.

Note: For security purposes, please provide your Login ID and click [Validate].

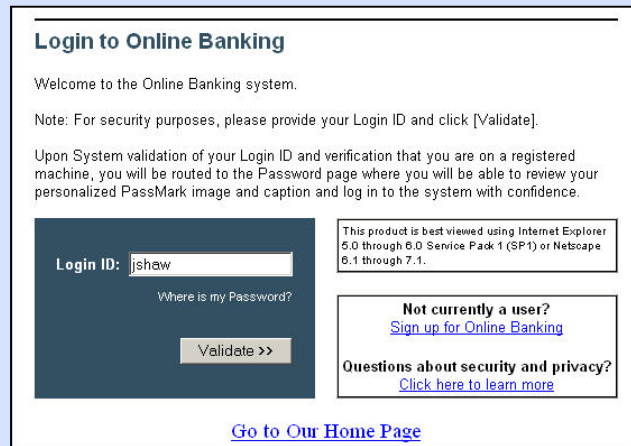
Upon System validation of your Login ID and verification that you are on a registered machine, you will be routed to the Password page where you will be able to review your personalized PassMark image and caption and log in to the system with confidence.

This product is best viewed using Internet Explorer 5.0 through 6.0 Service Pack 1 (SP1) or Netscape 6.1 through 7.1.

Not currently a user?
[Sign up for Online Banking](#)

Questions about security and privacy?
[Click here to learn more](#)

Go to Our Home Page



Step 1: Upon first login with the new Advanced Authentication product, you will be asked to enter your current Home Banking User ID only, on the login screen. Once you enter your current User ID, simply click "Validate" to proceed.

Step 2: The next screen will only appear the first time you logon to the new system. You will be asked to enter your existing Home Banking password and click the "Login" button.

Please provide your password information, then click [Login]. You will then be prompted to setup your PassMark security features so that in subsequent logins PassMark will be enabled.


Once enabled, PassMark verifies your identity as a trusted user of this site by identifying your computer as an approved device at each login. Just as importantly, PassMark provides you with the certainty that you are accessing our authentic site by providing a personalized PassMark image and caption on the Login page setup by you during the enrollment process.

Login ID: jshaw
Not Your Login ID?

Password: ●●●●●●

Why is the Password here?

Login >>



Set Up PassMark - Select and Image Help

Select one of the images from the image library to be your PassMark image, or browse to an image you would like to upload from your local machine. You may select an image from below now, and upload a personalized image later through the Change PassMark option.

Login ID: jshaw

Choose an image: Nature & Animals

Your PassMark:

Accept Image >>

More Images

Select Image

Select Image

Select Image

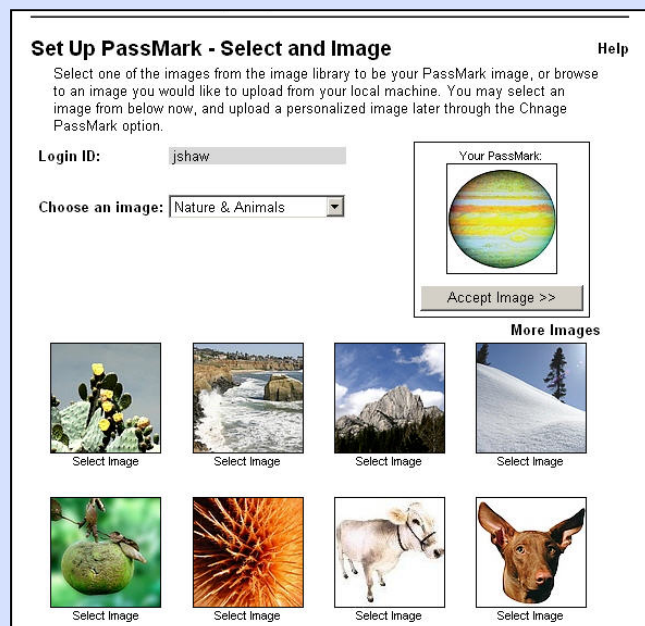
Select Image

Select Image

Select Image

Select Image

Select Image




Step 3: This screen will ask you to select or upload an image that will become your unique PassMark. You can view the images by selecting a category from the "Choose an Image" drop-down box. Simply select the desired image by clicking on the link below, "Select Image". The image will appear in the box labeled "Your Passmark". Here, you should click "Accept Image" to proceed.

Set Up PassMark Help

Your PassMark consists of an image and a caption. Once you have selected your PassMark on subsequent logins to the system your PassMark will be displayed on the password page. This personal PassMark enables you to validate the authenticity of our site.

Login ID:

Your PassMark Image: 

[Change Image](#) [What is PassMark?](#)

Choose an Image Caption that is personal and meaningful to you. The caption may be from 6 to 30 characters in length. It may not be the same as your password.

Your Image Caption: *

Select four challenge questions and answers that may be used to confirm your identity. You may select each challenge question only once. All of the following fields are required and each answer must be unique and can be anywhere from 6 to 30 characters long.

Challenge Question 1: *

Your Answer: *

Challenge Question 2: *

Your Answer: *

Challenge Question 3: *

Your Answer: *

Challenge Question 4: *

Your Answer: *

***Select One of the Following: *** This is a Personal Computer. Register it. This is a Public Computer. Don't Register it.

* Each time you log into Home Banking from a different computer, you will be asked if you wish to register it. Registration of a PC means that the characteristics of the machines are being logged to the database.

Step 4: The next screen asks you to name your image as well as select and answer 4 challenge questions. Each field must be unique and consist of anywhere from 6 to 30 characters. Once complete, simply click "Preview". You will then be asked to review and confirm the information. You can click "Go Back" to make changes or "Finished - Login to enter Online Banking".

The Advanced Authentication set up is complete!


Set Up PassMark Help

Review your PassMark image and Caption, along with your challenge questions, email address, telephone number and registration information.

If you would like to change your PassMark image, select the Change Image hyperlink. To update the other information, use the Go Back and Make Changes button.

If you are satisfied with the information on the preview page as you have supplied it, click [Finish] to submit your enrollment and complete the registration process.

Login ID:

Your PassMark Image: 

[Change Image](#)

Your Image Caption:

Challenge Question 1:

Your Answer:

Challenge Question 2:

Your Answer:

Challenge Question 3:

Your Answer:

Challenge Question 4:

Your Answer:

Email Address:

Phone Number:


Register Computer?: Personal Computer Public Computer

Step 5: Each time you log in after the initial setup, you will be asked to enter your User ID as shown in Step 1. You will then get a screen where you will enter your password while being able to validate your unique PassMark. You may also be asked challenge questions based on the computer that you are using to access Home Banking.

Please review your personalized PassMark to ensure your security. After you have verified your PassMark, you can provide your password information with confidence.

If the PassMark that displays is not yours, click the Incorrect PassMark link below.

PASSMARK



I found Nemo

Incorrect PassMark?

Login ID:

[Not Your Login ID?](#)

Password:

[Why is the Password here?](#)

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For additional information please call us at 877.725.5222